

# **Unity Ville Case**

### **Case Selection**

- Stakeholder 1: Mrs. Linda, a retired schoolteacher who's been living in Unity Ville for 50 years.

Brief Presentation: Linda recalls an incident where public authorities renovated a local park, but many older residents felt excluded as there were no senior-friendly amenities added.

- Stakeholder 2: Mr. Ahmed, a recent immigrant who runs a local grocery store. Brief Presentation: Ahmed shares how new immigrant traders often feel harassed due to frequent, seemingly unnecessary license checks by city authorities.
- Stakeholder 3: Officer Dale, a local police representative.

  Brief Presentation: Dale discusses recent tensions between the police and youth of Unityville, especially during public gatherings and events.

After a discussion, it's decided that for this workshop they will focus on the issues raised by Mrs. Linda, which indeed represents the tensions between the community's needs and public authorities' actions.

#### **Case Drafting**

A one-page document titled "Unityville Park Renovation: A Case of Misunderstood Intentions?" outlining the events leading up to, during, and after the park's renovation, including sentiments from the senior community, the city's rationale for the changes, and the resulting community feelings.

## **Case Resolution Workshop**

Participants include:

- 2 representatives from city planning,
- 3 local community activists,
- 2 immigrants who've been active in community events,
- 3 senior residents of Unity Ville.

After an initial introduction, participants are split into three groups. Each group deliberates and then proposes a solution.



Group A's solution: Introduction of a phased approach to community projects where feedback is taken from all demographic groups.

Group B's solution: Establishment of a community committee that liaises directly with public authorities to ensure all needs are met.

Group C's solution: Regular open community forums where residents can provide direct feedback on proposed city projects.

The workshop wraps up by discussing the real-life resolution of the park renovation issue, which included adding senior-friendly amenities after feedback.

## **Experience Sharing:**

- Mrs. Linda shares her newfound understanding of the challenges public authorities face when making decisions.
- Mr. Ahmed, inspired by the workshop, shows interest in setting up a similar dialogue addressing immigrant trader issues.
- Officer Dale recommends the inclusion of a young representative in future workshops to bridge the gap between the youth and authorities.

With this example, the program's objectives and phases come to life, demonstrating the potential for community transformation.